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El secreto de Dinamarca: cómo se convirtió en el país más confiable del mundo y por qué eso es importante Una sociedad en la que la gente se siente lo suficientemente segura como para dejar a sus bebés y bicicletas en la calle tiene ventajas reales. ¿Cómo han logrado los daneses este nivel de confianza en sus conciudadanos?

Por Zoe Williams

Una madre juega con su hija en un parque público de Nørrebro, Copenhague. Fotografía: Valdemar Ren/The Guardian

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Con el paso de los años, Dinamarca se ha convertido en la capital mundial de la buena fe. Casi el 74% de los daneses cree que " se puede confiar en la mayoría de las personas ", más que cualquier otra nacionalidad. En métricas más amplias, como la confianza social (confiar en un extraño) y la confianza cívica (confiar en la autoridad), Dinamarca también ocupa el primer puesto del mundo , con los demás países nórdicos muy de cerca.

El politólogo Gert Tinggaard Svendsen sostiene que la confianza representa el 25% de la riqueza de Dinamarca, que de otro modo sería inexplicable. Según sus cálculos, una cuarta parte de esa riqueza proviene del capital físico (medios de producción e infraestructura), la otra mitad del capital humano (el nivel de educación e innovación de la población) y la cuarta parte inexplicable restante es la confianza: no se demandan entre sí, no malgastan dinero en alarmas antirrobo, las empresas suelen llegar a acuerdos verbales vinculantes sin preocuparse por el contrato. Se confía en que las personas que tienen poder en las instituciones danesas (el gobierno, la policía, el poder judicial, los servicios de salud) actúen en beneficio de la sociedad, y hay muy poca corrupción.

Incluso el <u>sitio</u> web oficial danés lo llama "la tierra de la confianza", y pone como ejemplo los guardarropas sin vigilancia de la ópera. Una tienda benéfica de la Cruz Roja en Copenhague que tiene un código QR en la puerta es una mejor opción que la que vi. Si la tienda está cerrada, puedes descargar la aplicación, entrar, elegir lo que quieras y dejar el dinero en el mostrador.

The cliche that's gone global, of course, is that Danes are so trusting, they routinely leave their babies sleeping in prams outside cafes and restaurants. "Are you guys for real?" I ask Alma, 21, who's working in a cafe in Copenhagen. "There are seriously babies out there, asleep?" She nods, smiling. She gets asked this by foreigners a lot. "Sure, why not? If a baby's crying outside, people will pop their heads in and say: 'Is this anyone's baby?""



'A thief might want the pram, but they definitely don't want the baby ...' Photograph: Valdemar Ren/The Guardian

Monica, 28, actually has her eight-month-old son inside with her, because he's hungry. She grew up half in Denmark, half in the US, and is with a friend, Julie, 30, who is from the US. "Right now, there's a pram thief on the loose," Monica says, archly. "I read about it on Facebook. But I'd only lock it up if it was empty; a thief might want the pram, but they definitely don't want the baby." And she never feels a trace of anxiety? She gives this due consideration. "I sometimes worry that an old lady might take the cover off to say hello. I suppose my biggest fear for him is unwanted social interaction." Julie would not, if she had one, leave her baby outside in the Bronx, for example, she says, but that's not only because of the violent crime rate there (4,839 incidents for every 100,000 people; Denmark's is about one-ninth of that; it's partly for fear she would be arrested for it, as one (Danish) woman was in the US in 1997.

Adults who trust each other not to steal babies go on to trust one another around older children playing unsupervised. This is partly thanks to what Jesse Shapins, an environmental urban entrepreneur who moved to Denmark from Colorado, calls "the block typology - a series of apartment buildings built around a common courtyard". This style has a long history in Denmark, and its social benefits have been boosted over the past 30 years by a lot of municipal investment: tearing down concrete structures, planting trees, giving the public realm a shared, owned atmosphere so people treat and behave in it as they would their private homes. Shapins and his partner have lived all over the US and Europe, but they're settled now in Copenhagen. "I've felt the greatest degree of freedom to allow my child to move and operate on her own," he says. Shapins's daughter is eight and has been cycling alone since the age of six. "The built environment is really

important - there's far less dependence on cars, and spaces that are dominated by cars. But I have to acknowledge the social trust."



Inside one of the Red Cross second hand stores in Nørrebro, which operates a trust-based system for shoppers who arrive when the store is closed. Photograph: Valdemar Ren/The Guardian

By the time Danish kids are 14, they can choose to send themselves to *efterskole*, which sounds like after-school but is actually boarding school, for between one and three years - you pay for board and materials, but it's state-subsidised. This is the legacy of the 19th-century poet, pastor and politician NFS Grundtvig, who also established the folk high school (fee-paying, with scholarships available for low-income families), which Danes can go to for the six months before they start university. One-third of Danes choose to go and live in one of these kibbutz-style, intellectual communities, where urban meets rural, and social grades mingle. "You build your character, practise democracy, learn society," says Lea Korsgaard, editor-in-chief and cofounder of the online newspaper Zetland (she went to a folk high school, and is now married to the principal of one). Korsgaard's 14-year-old son, her eldest, is about to set off for *efterskole*. During Covid, when people sang together from their balconies, it was from the folk highschool songbook.

University comes round, and there are no tuition fees. You also get a grant of £693 a month; if you work part-time as well, you can make rent, which in Copenhagen is £450 to £600 a month for a room in a shared house - on the outskirts of the city, it would be more like £150. I ask my photographer, Valdemar Ren, who's 27, what's to stop people studying for ever. His response makes me laugh: "You're only entitled to six years."

We meet another 27-year-old, also called Valdemar, playing basketball on a lunch break with two friends, and trying, for reasons unknown, to get a

photo of the ball flying through the basket. Valdemar is lying with his face, and his phone, directly under the hoop. "Are you not worried you're going to get hit in the face?" I ask. "A little worried, but I trust him." Are all you guys putting this on, I wonder. Of life in Copenhagen, he says: "You have the feeling that people have goodwill. I think it's a top-down reaction. We have a system that supports, and that creates the baseline for our trust in each other."

"Our welfare society, as a system, was a very ambitious idea 50 or 60 years ago, when it was on a high," says Franciska Rosenkilde, leader of the progressive/green party The Alternative. This was founded in 2013 by Uffe Elbæk, who, before Brexit, I saw give a magisterial speech on how much you can tell about a society by whether or not, if a bike is lying knocked over on the pavement, people will pick it up. You could probably describe the whole story of trust in Denmark through its relationship with the bicycle: the faith people have that their children won't come to harm; the fact that nobody really locks their bikes to anything - they just put a tinny wheel lock on and hope for the best; the bicycle's "meaningful quality-of-life and sustainability benefits", Shapins says, "which isn't some altruistic thing. It's because we've made it the easiest and cheapest way to get around the city."

Anyway, back to the welfare state: "That was founded very much on mutual trust," Rosenkilde says. Denmark has a universal model of welfare, which holds that all citizens have the right to certain fundamental benefits and services. In the UK and the US, we have a "residual model": bare minimum benefits for the poorest and skeleton services for everyone but the richest. "I think the whole idea of people being as equal as possible is very much underpinning this trust," Rosenkilde continues. "We have this connectedness because you don't have a lot of people that are very poor or very rich." Equality, Rosenkilde says, has decreased over the past three decades, as Denmark is caught up in the neoliberal drag of the globe: its Gini coefficient has crept up, but by that measure it's still the sixth most equal country in the OECD.

"A nation is an imagined community," Korsgaard says. "What does that mean? It means I'm able to think of myself as part of a community with someone I don't know. And in order to do that, they have to look more or less like me. They cannot be super-different when it comes to class."

But is it only class homogeneity that cements social bonds? Or does everyone also have to be roughly the same in other ways? Shapins says: "The factor you have to acknowledge in this trust topic that can get a little uncomfortable is that Denmark is a population of 5 million people. Until relatively recently, it's been quite homogeneous, and a lot of Danes have quite entrenched bonds from a very early age.

"They all went to school together, which makes [forming] later bonds more of a challenge. The country has really wrestled with how to make sense of a

Danish identity, and the availability of that identity to someone who was not born in Denmark."



A couple playing with their grandchildren at a park in Nørrebro, Copenhagen. Photograph: Valdemar Ren/The Guardian

Bijoe, 50, and Kris, 29, are having a beer in the anarchic "free town" of Christiania, in the middle of Copenhagen. They're both originally from Nepal. "Danish people aren't racist at all," Bijoe says, "but Danish policy is very racist." The signal example is the so-called "ghetto list", which started in 2010, and set a threshold of 50% migrants (first or second generation) who could live in an area, above which it classified as a "ghetto", which triggered mass evictions and regeneration (the basketball court where Valdemar was playing is in Mjølnerparken, which was designated a ghetto in 2020, and is now, after evictions and regeneration, full of white guys playing basketball).

Korsgaard states this plainly: "We were so used to this idea of ourselves as a nation: we were Christian, we were white, we were equal, we spoke Danish." The whole of this century has been racked by questions of inclusion and integration, and many Danes will frame the ghetto policy as a question of perspective: from one angle, no question, it looks unbelievably racist; from another, it's trying to eradicate pockets of deprivation. The other criteria for a ghetto are above average jobless and crime rates and lower than average educational attainment. No one has ended up homeless as a result of this regeneration.

Does a commitment to equality have to mean an in-group and an out-group? "One should absolutely acknowledge the question mark over the next decades of Denmark's evolution of trust," Shapins says, "as you continue to have an evolution of migration and belonging." Denmark has had, Korsgaard

says, "a painful time in recent history, where we had to renegotiate, 'OK, you can be part of this community, even though you're not white, even though your birth language is not Danish,' and luckily, I think that is more or less settled."

Sea cual sea ese acuerdo, se desarrolló durante la pandemia, durante la cual Dinamarca tuvo reglas de confinamiento pero no toques de queda, pocos antivacunas, baja polarización política en torno al manejo de la COVID, escasa desinformación y alto "samfundssind" (espíritu comunitario). Fue uno de los únicos países del mundo donde la esperanza de vida aumentó en 2020. Mucha gente ve aspectos positivos en las secuelas: los restaurantes y bares están más llenos; Mónica dice que el período de aislamiento ha hecho que la gente sea más sociable. Hay una resaca política peculiar de la matanza de visones, que afectó a muchos visones (15 millones) pero no a muchos granjeros (alrededor de 1.000), pero que ha dado lugar a una ruidosa conversación sobre el déficit democrático. La decisión de sacrificar se tomó en cuestión de días y, claro, "algunos de los visones tenían COVID", dice Valdemar, "pero otros deberían haber tenido el beneficio de la duda". Éste parece un país que, a pesar de todas sus difíciles y constantes conversaciones sobre la pertenencia, está logrando que funcione.

Tratando de llegar al fondo de esas amistades arraigadas, le pregunto a Valdemar (el fotógrafo) si todos se conocían de verdad de la escuela. "No, no, por supuesto que no", dice, interrumpiéndose para saludar a un chico que pasaba por allí. "¿Cómo lo conoces?", pregunto. "¿No lo conoces?", dice. "Duh, no, ¿por qué lo conocería?". "Es el hijo de Stephen Kinnock". Kinnock , por supuesto, está casado con Helle Thorning-Schmidt , la primera ministra socialdemócrata de Dinamarca de 2011 a 2015. "Pero ¿cómo se conocieron?", insisto. "Íbamos juntos a la escuela".

Valdemar es hijo de un inmigrante rumano que ha trabajado en muchos puestos y de una profesora sueco-danesa. Estudió en una escuela pública con el hijo del primer ministro. Este es realmente el país más igualitario de todos y, aunque la confianza es un tema que se negocia constantemente, parece ser un buen punto de partida.

Este artículo fue modificado el 24 de mayo de 2024. La tasa de delitos violentos en Dinamarca es una novena parte de la del Bronx, no "nueve veces menor", como decía una versión anterior.